2024 Agency Annual Compliance Report
As Based Upon the 10th Edition of the CFAI Self-Assessment Manual

St. Lucie County Fire District
5160 NW Milner Drive
Port St. Lucie FL, 34983

This Report Prepared on 03/22/2024
By
Daniel Mikels, Division Chief/Accreditation Manager
For The
Commission on Fire Accreditation International
This Report Represents The Agency's Status
As It Relates To Its Accreditation Report
Dated 3/26/23 thru 3/30/23

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Preface

The accreditation report submitted to the Commission on Fire Accreditation International (CFAI) enabled the commission to award accreditation status to your agency. Your commitment to quality improvement is one of the requirements in retaining your accredited agency status. This is accomplished by the preparation and submission of an annual compliance report (ACR).

Each section must be completed, and exhibits provided for all changes identified. Examples of appropriate exhibits are: certified copy of the governing body minutes, CEO written directives, copies of Federal or State Statutes, copies of local ordinances or resolutions, copies of purchase orders, copies of signed contracts, copies of Federal or State administrative rules, copies of Federal or State regulatory agency ordered action or settlement agreement, copies of court ordered action or settlement agreement, copies of local government charters, or copies of voter approved referendum. **Updating Agency Information:** CPSE tracks much of your agency information and demographics in our database. To keep this information current, we request that you **update your agency profile before submitting your ACR**.

The agency head, accreditation manager and department assistant will have multiple identities (personal and agency) and can switch between the two. Login to the portal using your email address.

Click here to login to the portal.

The ACR is due before the anniversary date of your agency's most recent award of accreditation.
- Spring agencies (Excellence Conference) are due annually on February 15th
- Summer agencies (Summer Symposium) are due annually July 15th

Any questions regarding the report, its content or length should be directed to the CFAI Program Manager.

Purpose

The purpose of the Annual Compliance Report (ACR) is to drive improvement together by:
- Demonstrating your compliance with core competencies.
- Evaluating your data to understand gaps that lead to continuous quality improvement outcomes.
- Monitoring your peer assessment team report recommendations.
- Facilitating your accountability to internal and external stakeholders.
- Supporting your institutionalization of the accreditation process.

Agency Demographics and Information Update

Enter the CPSE portal and update your agency information

Agency Name: St. Lucie County Fire District

Agency Address: 5160 NW Milner Drive, Port St. Lucie FL 34983

Agency Head: Fire Chief Jeff Lee

Agency Head E-Mail: jlee@slcfd.org

Agency Head Phone: 772-621-3400

Accreditation Mgr: Daniel Mikels

Accred. Mgr. E-Mail: dmikel@slcfd.org

Accred. Mgr. Phone: 772-621-3400

Date of most recent
Award of Accreditation: 8/2023

Annual Compliance
Report Number (1-4):   1

Current ISO Rating   2
If your agency has a split ISO rating, please document below:
ISO:

Current Population: 358,704

Annual Budget: 126,577,892

Department Type: Career

Highest Level of EMS Provided: ALS-Transport

Number of Fire Stations:	17
Total Uniformed Personnel (Career, Volunteer, Paid on Call)	496 hiring 15 on 3/1/24
Total Civilian Personnel:	76
Personnel assigned to:	
Administrative activities	50
Suppression activities	480
Inspection/Investigation activities	11
Disaster Preparedness activities	0
Training	5
Communications	26

ACR Reporting Period: 1/1/2023 to 12/31/2023

1. Has there been a change in key positions of the agency during the past reporting period?   Yes
   a. If yes, please explain and provide an updated organizational chart.
   The SLCFD was re-accredited in August 2023. The agency experienced a change of command as Fire Chief Jeff Lee is now the agency head. He re-formulated an organizational chart and roles and responsibilities have since been evaluated and assigned. The fiscal year for the SLCFD started on October 1st, the agency is now in quarter 2 of its fiscal year. Finally, while the composition and members of the Fire Board did not change, there is a new chair amongst the commissioners. Organizational Chart and Board Packet/Minutes will be attached. The SLCFD was re-accredited in August 2023 and also in the last quarter of 2023 the agency lowered its ISO rating to a 2 from a 3.
2. Has there been a change in the governance of the agency? No
   a. If yes, provide description and any applicable exhibits

3. Has there been a change in the area/population the agency protects? No
   a. If yes, provide description and exhibits such as census data, maps, etc.

4. Have there been any changes in resources (i.e. equipment, stations, apparatus, etc.)? Yes
   a. If yes, describe the change and its impact to the community. Provide any exhibits to support your discussion.
   Several apparatus are on order. New brush units, ambulances, engines, aerials, and staff vehicles were ordered and some. Due to supply chain constraints, several apparatus will not be available for several fiscal years. Upon delivery of new ambulances, an additional "second out" unit will be placed into service. There are 21 frontline transport units and this will make 22.

5. Have there been any changes in programs/services? No
   a. If yes, describe the changes and the impact to the community. Provide any exhibits to support your discussion.

6. Describe any significant changes to your annual budget? No

Compliance with Core Competencies

A. Is your agency in compliance with all core competencies? Yes

If you are not in compliance, identify and explain the core competencies and then provide your plan for improvement during the next year (see example below). Ensure you provide exhibits as necessary. Note: that during the phone interview regarding your ACR, the reviewer will have questions.

<u>Example:</u>

1. CC 10B.1: External agency agreements are reviewed on an annual basis and revised as necessary to meet objectives.

    Identify and explain:

    Plan for improvement:

B. Agencies shall provide the most current year exhibits for all **Core Competencies** that require an **Annual Appraisal** process. These would include all programs in Category 5 and all Goals and Objective in Category 3:

Data Evaluation

Please fill out the spreadsheets below to track and identify your performance in the programs identified below.

(Low Risk) Fire Suppression - 90th Percentile Times - Baseline Performance			Benchmark (Target)	2023-2027	2027	2026	2025	2024	2023
Alarm Handling	Pick-up to Dispatch	Urban		mm:ss	mm:ss	mm:ss	mm:ss	mm:ss	1:36
		Rural		mm:ss	mm:ss	mm:ss	mm:ss	mm:ss	N/A
Turnout Time	Turnout Time 1st Unit	Urban		mm:ss	mm:ss	mm:ss	mm:ss	mm:ss	1:59
		Rural		mm:ss	mm:ss	mm:ss	mm:ss	mm:ss	N/A
Travel Time	Travel Time 1st Unit **Distribution**	Urban		mm:ss	mm:ss	mm:ss	mm:ss	mm:ss	10:11
		Rural		mm:ss	mm:ss	mm:ss	mm:ss	mm:ss	N/A
	Travel Time ERF **Concentration**	Urban		mm:ss	mm:ss	mm:ss	mm:ss	mm:ss	11:36
		Rural		mm:ss	mm:ss	mm:ss	mm:ss	mm:ss	N/A
Total Response Time	Total Response Time 1st Unit on Scene **Distribution**	Urban	9:20	mm:ss	mm:ss	mm:ss	mm:ss	mm:ss	12:20
				n=XXX	n=XXX	n=XXX	n=XXX	n=XXX	n=1771
		Rural	N/A	mm:ss	mm:ss	mm:ss	mm:ss	mm:ss	N/A
				n=XXX	n=XXX	n=XXX	n=XXX	n=XXX	N/A
	Total Response Time ERF **Concentration**	Urban	14:20	mm:ss	mm:ss	mm:ss	mm:ss	mm:ss	14:16
				n=XXX	n=XXX	n=XXX	n=XXX	n=XXX	n=1771
		Rural	N/A	mm:ss	mm:ss	mm:ss	mm:ss	mm:ss	N/A
				n=XXX	n=XXX	n=XXX	n=XXX	n=XXX	N/A

(Moderate Risk) Fire Suppression - 90th Percentile Times - Baseline Performance			Benchmark (Target)	2023-2027	2027	2026	2025	2024	2023
Alarm Handling	Pick-up to Dispatch	Urban		mm:ss	mm:ss	mm:ss	mm:ss	mm:ss	1:52
		Rural		mm:ss	mm:ss	mm:ss	mm:ss	mm:ss	N/A
Turnout Time	Turnout Time 1st Unit	Urban		mm:ss	mm:ss	mm:ss	mm:ss	mm:ss	1:14
		Rural		mm:ss	mm:ss	mm:ss	mm:ss	mm:ss	N/A
Travel Time	Travel Time 1st Unit **Distribution**	Urban		mm:ss	mm:ss	mm:ss	mm:ss	mm:ss	7:34
		Rural		mm:ss	mm:ss	mm:ss	mm:ss	mm:ss	N/A
	Travel Time ERF **Concentration**	Urban		mm:ss	mm:ss	mm:ss	mm:ss	mm:ss	16:14
		Rural		mm:ss	mm:ss	mm:ss	mm:ss	mm:ss	N/A
Total Response Time	Total Response Time 1st Unit on Scene **Distribution**	Urban	9:20	mm:ss	mm:ss	mm:ss	mm:ss	mm:ss	10:10
				n=XXX	n=XXX	n=XXX	n=XXX	n=XXX	n=24
		Rural	N/A	mm:ss	mm:ss	mm:ss	mm:ss	mm:ss	N/A
				n=XXX	n=XXX	n=XXX	n=XXX	n=XXX	N/A
	Total Response Time ERF **Concentration**	Urban	14:20	mm:ss	mm:ss	mm:ss	mm:ss	mm:ss	19:12
				n=XXX	n=XXX	n=XXX	n=XXX	n=XXX	n=24
		Rural	N/A	mm:ss	mm:ss	mm:ss	mm:ss	mm:ss	N/A
				n=XXX	n=XXX	n=XXX	n=XXX	n=XXX	N/A

(Low Risk) EMS - 90th Percentile Times - Baseline Performance			Benchmark (Target)	2023-2027	2027	2026	2025	2024	2023
Alarm Handling	Pick-up to Dispatch	Urban		mm:ss	mm:ss	mm:ss	mm:ss	mm:ss	2:03
		Rural		mm:ss	mm:ss	mm:ss	mm:ss	mm:ss	N/A
Turnout Time	Turnout Time 1st Unit	Urban		mm:ss	mm:ss	mm:ss	mm:ss	mm:ss	1:33
		Rural		mm:ss	mm:ss	mm:ss	mm:ss	mm:ss	N/A
Travel Time	Travel Time 1st Unit **Distribution**	Urban		mm:ss	mm:ss	mm:ss	mm:ss	mm:ss	11:11
		Rural		mm:ss	mm:ss	mm:ss	mm:ss	mm:ss	N/A
	Travel Time ERF **Concentration**	Urban		mm:ss	mm:ss	mm:ss	mm:ss	mm:ss	11:11
		Rural		mm:ss	mm:ss	mm:ss	mm:ss	mm:ss	N/A
Total Response Time	Total Response Time 1st Unit on Scene **Distribution**	Urban	9:00	mm:ss	mm:ss	mm:ss	mm:ss	mm:ss	12:33
				n=XXX	n=XXX	n=XXX	n=XXX	n=XXX	n=8903
		Rural	N/A	mm:ss	mm:ss	mm:ss	mm:ss	mm:ss	N/A
				n=XXX	n=XXX	n=XXX	n=XXX	n=XXX	N/A
	Total Response Time ERF **Concentration**	Urban	12:00	mm:ss	mm:ss	mm:ss	mm:ss	mm:ss	12:33
				n=XXX	n=XXX	n=XXX	n=XXX	n=XXX	n=8903
		Rural	N/A	mm:ss	mm:ss	mm:ss	mm:ss	mm:ss	N/A
				n=XXX	n=XXX	n=XXX	n=XXX	n=XXX	N/A

(Moderate Risk) EMS - 90th Percentile Times - Baseline Performance			Benchmark (Target)	2023-2027	2027	2026	2025	2024	2023
Alarm Handling	Pick-up to Dispatch	Urban		mm:ss	mm:ss	mm:ss	mm:ss	mm:ss	2:26
		Rural		mm:ss	mm:ss	mm:ss	mm:ss	mm:ss	N/A
Turnout Time	Turnout Time 1st Unit	Urban		mm:ss	mm:ss	mm:ss	mm:ss	mm:ss	1:45
		Rural		mm:ss	mm:ss	mm:ss	mm:ss	mm:ss	N/A
Travel Time	Travel Time 1st Unit **Distribution**	Urban		mm:ss	mm:ss	mm:ss	mm:ss	mm:ss	8:27
		Rural		mm:ss	mm:ss	mm:ss	mm:ss	mm:ss	N/A
	Travel Time ERF **Concentration**	Urban		mm:ss	mm:ss	mm:ss	mm:ss	mm:ss	9:12
		Rural		mm:ss	mm:ss	mm:ss	mm:ss	mm:ss	N/A
Total Response Time	Total Response Time 1st Unit on Scene **Distribution**	Urban	9:00	mm:ss	mm:ss	mm:ss	mm:ss	mm:ss	10:53
				n=XXX	n=XXX	n=XXX	n=XXX	n=XXX	n=3090
		Rural	N/A	mm:ss	mm:ss	mm:ss	mm:ss	mm:ss	N/A
				n=XXX	n=XXX	n=XXX	n=XXX	n=XXX	N/A
	Total Response Time ERF **Concentration**	Urban	12:00	mm:ss	mm:ss	mm:ss	mm:ss	mm:ss	14:13
				n=XXX	n=XXX	n=XXX	n=XXX	n=XXX	n=3090
		Rural	N/A	mm:ss	mm:ss	mm:ss	mm:ss	mm:ss	N/A
				n=XXX	n=XXX	n=XXX	n=XXX	n=XXX	N/A

(High Risk) EMS - 90th Percentile Times - Baseline Performance			Benchmark (Target)	2023-2027	2027	2026	2025	2024	2023
Alarm Handling	Pick-up to Dispatch	Urban		mm:ss	mm:ss	mm:ss	mm:ss	mm:ss	2:14
		Rural		mm:ss	mm:ss	mm:ss	mm:ss	mm:ss	N/A
Turnout Time	Turnout Time 1st Unit	Urban		mm:ss	mm:ss	mm:ss	mm:ss	mm:ss	1:16
		Rural		mm:ss	mm:ss	mm:ss	mm:ss	mm:ss	N/A
Travel Time	Travel Time 1st Unit **Distribution**	Urban		mm:ss	mm:ss	mm:ss	mm:ss	mm:ss	8:02
		Rural		mm:ss	mm:ss	mm:ss	mm:ss	mm:ss	N/A
	Travel Time ERF **Concentration**	Urban		mm:ss	mm:ss	mm:ss	mm:ss	mm:ss	10:57
		Rural		mm:ss	mm:ss	mm:ss	mm:ss	mm:ss	N/A
Total Response Time	Total Response Time 1st Unit on Scene **Distribution**	Urban	9:00	mm:ss	mm:ss	mm:ss	mm:ss	mm:ss	10:41
				n=XXX	n=XXX	n=XXX	n=XXX	n=XXX	n=2931
		Rural	N/A	mm:ss	mm:ss	mm:ss	mm:ss	mm:ss	N/A
				n=XXX	n=XXX	n=XXX	n=XXX	n=XXX	N/A
	Total Response Time ERF **Concentration**	Urban	12:00	mm:ss	mm:ss	mm:ss	mm:ss	mm:ss	13:52
				n=XXX	n=XXX	n=XXX	n=XXX	n=XXX	n=2931
		Rural	N/A	mm:ss	mm:ss	mm:ss	mm:ss	mm:ss	N/A
				n=XXX	n=XXX	n=XXX	n=XXX	n=XXX	N/A

(Low Risk) Technical Rescue - 90th Percentile Times - Baseline Performance			Benchmark (Target)	2023-2027	2027	2026	2025	2024	2023
Alarm Handling	Pick-up to Dispatch	Urban		mm:ss	mm:ss	mm:ss	mm:ss	mm:ss	2:24
		Rural		mm:ss	mm:ss	mm:ss	mm:ss	mm:ss	N/A
Turnout Time	Turnout Time 1st Unit	Urban		mm:ss	mm:ss	mm:ss	mm:ss	mm:ss	1:45
		Rural		mm:ss	mm:ss	mm:ss	mm:ss	mm:ss	N/A
Travel Time	Travel Time 1st Unit **Distribution**	Urban		mm:ss	mm:ss	mm:ss	mm:ss	mm:ss	8:37
		Rural		mm:ss	mm:ss	mm:ss	mm:ss	mm:ss	N/A
	Travel Time ERF **Concentration**	Urban		mm:ss	mm:ss	mm:ss	mm:ss	mm:ss	10:52
		Rural		mm:ss	mm:ss	mm:ss	mm:ss	mm:ss	N/A
Total Response Time	Total Response Time 1st Unit on Scene **Distribution**	Urban	9:20	mm:ss	mm:ss	mm:ss	mm:ss	mm:ss	11:11
				n=XXX	n=XXX	n=XXX	n=XXX	n=XXX	n=86
		Rural	N/A	mm:ss	mm:ss	mm:ss	mm:ss	mm:ss	N/A
				n=XXX	n=XXX	n=XXX	n=XXX	n=XXX	N/A
	Total Response Time ERF **Concentration**	Urban	20:20	mm:ss	mm:ss	mm:ss	mm:ss	mm:ss	13:26
				n=XXX	n=XXX	n=XXX	n=XXX	n=XXX	n=86
		Rural	N/A	mm:ss	mm:ss	mm:ss	mm:ss	mm:ss	N/A
				n=XXX	n=XXX	n=XXX	n=XXX	n=XXX	N/A

(Low Risk) Hazmat - 90th Percentile Times - Baseline Performance			Benchmark (Target)	2023-2027	2027	2026	2025	2024	2023
Alarm Handling	Pick-up to Dispatch	Urban	⬛	mm:ss	mm:ss	mm:ss	mm:ss	mm:ss	3:03
		Rural	⬛	mm:ss	mm:ss	mm:ss	mm:ss	mm:ss	N/A
Turnout Time	Turnout Time 1st Unit	Urban	⬛	mm:ss	mm:ss	mm:ss	mm:ss	mm:ss	1:58
		Rural	⬛	mm:ss	mm:ss	mm:ss	mm:ss	mm:ss	N/A
Travel Time	Travel Time 1st Unit **Distribution**	Urban	⬛	mm:ss	mm:ss	mm:ss	mm:ss	mm:ss	9:23
		Rural	⬛	mm:ss	mm:ss	mm:ss	mm:ss	mm:ss	N/A
	Travel Time ERF **Concentration**	Urban	⬛	mm:ss	mm:ss	mm:ss	mm:ss	mm:ss	13:18
		Rural	⬛	mm:ss	mm:ss	mm:ss	mm:ss	mm:ss	N/A
Total Response Time	Total Response Time 1st Unit on Scene **Distribution**	Urban	9:20	mm:ss	mm:ss	mm:ss	mm:ss	mm:ss	18:04
				n=XXX	n=XXX	n=XXX	n=XXX	n=XXX	n=9
		Rural	N/A	mm:ss	mm:ss	mm:ss	mm:ss	mm:ss	N/A
				n=XXX	n=XXX	n=XXX	n=XXX	n=XXX	N/A
	Total Response Time ERF **Concentration**	Urban	20:20	mm:ss	mm:ss	mm:ss	mm:ss	mm:ss	22:25
				n=XXX	n=XXX	n=XXX	n=XXX	n=XXX	n=9
		Rural	N/A	mm:ss	mm:ss	mm:ss	mm:ss	mm:ss	N/A
				n=XXX	n=XXX	n=XXX	n=XXX	n=XXX	N/A

(High Risk) Hazmat - 90th Percentile Times - Baseline Performance			Benchmark (Target)	2023-2027	2027	2026	2025	2024	2023
Alarm Handling	Pick-up to Dispatch	Urban		mm:ss	mm:ss	mm:ss	mm:ss	mm:ss	2:01
		Rural		mm:ss	mm:ss	mm:ss	mm:ss	mm:ss	N/A
Turnout Time	Turnout Time 1st Unit	Urban		mm:ss	mm:ss	mm:ss	mm:ss	mm:ss	2:08
		Rural		mm:ss	mm:ss	mm:ss	mm:ss	mm:ss	N/A
Travel Time	Travel Time 1st Unit **Distribution**	Urban		mm:ss	mm:ss	mm:ss	mm:ss	mm:ss	9:32
		Rural		mm:ss	mm:ss	mm:ss	mm:ss	mm:ss	N/A
	Travel Time ERF **Concentration**	Urban		mm:ss	mm:ss	mm:ss	mm:ss	mm:ss	21:26
		Rural		mm:ss	mm:ss	mm:ss	mm:ss	mm:ss	N/A
Total Response Time	Total Response Time 1st Unit on Scene **Distribution**	Urban	9:20	mm:ss	mm:ss	mm:ss	mm:ss	mm:ss	11:24
				n=XXX	n=XXX	n=XXX	n=XXX	n=XXX	n=19
		Rural	N/A	mm:ss	mm:ss	mm:ss	mm:ss	mm:ss	N/A
				n=XXX	n=XXX	n=XXX	n=XXX	n=XXX	N/A
	Total Response Time ERF **Concentration**	Urban	20:20	mm:ss	mm:ss	mm:ss	mm:ss	mm:ss	23:51
				n=XXX	n=XXX	n=XXX	n=XXX	n=XXX	n=19
		Rural	N/A	mm:ss	mm:ss	mm:ss	mm:ss	mm:ss	N/A
				n=XXX	n=XXX	n=XXX	n=XXX	n=XXX	N/A

(Low Risk) ARFF - 90th Percentile Times - Baseline Performance			Benchmark (Target)	2023-2027	2027	2026	2025	2024	2023
Alarm Handling	Pick-up to Dispatch	Urban		mm:ss	mm:ss	mm:ss	mm:ss	mm:ss	2:16
		Rural		mm:ss	mm:ss	mm:ss	mm:ss	mm:ss	N/A
Turnout Time	Turnout Time 1st Unit	Urban		mm:ss	mm:ss	mm:ss	mm:ss	mm:ss	1:50
		Rural		mm:ss	mm:ss	mm:ss	mm:ss	mm:ss	N/A
Travel Time	Travel Time 1st Unit **Distribution**	Urban		mm:ss	mm:ss	mm:ss	mm:ss	mm:ss	10:51
		Rural		mm:ss	mm:ss	mm:ss	mm:ss	mm:ss	N/A
	Travel Time ERF **Concentration**	Urban		mm:ss	mm:ss	mm:ss	mm:ss	mm:ss	12:43
		Rural		mm:ss	mm:ss	mm:ss	mm:ss	mm:ss	N/A
Total Response Time	Total Response Time 1st Unit on Scene **Distribution**	Urban	6:20	mm:ss	mm:ss	mm:ss	mm:ss	mm:ss	15:37
				n=XXX	n=XXX	n=XXX	n=XXX	n=XXX	n=10
		Rural	N/A	mm:ss	mm:ss	mm:ss	mm:ss	mm:ss	N/A
				n=XXX	n=XXX	n=XXX	n=XXX	n=XXX	N/A
	Total Response Time ERF **Concentration**	Urban	14:20	mm:ss	mm:ss	mm:ss	mm:ss	mm:ss	16:31
				n=XXX	n=XXX	n=XXX	n=XXX	n=XXX	n=10
		Rural	N/A	mm:ss	mm:ss	mm:ss	mm:ss	mm:ss	N/A
				n=XXX	n=XXX	n=XXX	n=XXX	n=XXX	N/A

(High Risk) ARFF - 90th Percentile Times - Baseline Performance			Benchmark (Target)	2023-2027	2027	2026	2025	2024	2023
Alarm Handling	Pick-up to Dispatch	Urban		mm:ss	mm:ss	mm:ss	N/A	mm:ss	1:38
		Rural		mm:ss	mm:ss	mm:ss	mm:ss	mm:ss	N/A
Turnout Time	Turnout Time 1st Unit	Urban		mm:ss	mm:ss	mm:ss	N/A	mm:ss	1:20
		Rural		mm:ss	mm:ss	mm:ss	mm:ss	mm:ss	N/A
Travel Time	Travel Time 1st Unit **Distribution**	Urban		mm:ss	mm:ss	mm:ss	N/A	mm:ss	3:33
		Rural		mm:ss	mm:ss	mm:ss	mm:ss	mm:ss	N/A
	Travel Time ERF **Concentration**	Urban		mm:ss	mm:ss	mm:ss	N/A	mm:ss	10:12
		Rural		mm:ss	mm:ss	mm:ss	mm:ss	mm:ss	N/A
Total Response Time	Total Response Time 1st Unit on Scene **Distribution**	Urban	6:20	mm:ss	mm:ss	mm:ss	n=XXX	mm:ss	10:57
				n=XXX	n=XXX	n=XXX	N/A	n=XXX	n=11
		Rural	N/A	mm:ss	mm:ss	mm:ss	N/A	mm:ss	N/A
				n=XXX	n=XXX	n=XXX	mm:ss	n=XXX	N/A
	Total Response Time ERF **Concentration**	Urban	14:20	mm:ss	mm:ss	mm:ss	n=XXX	mm:ss	12:51
				n=XXX	n=XXX	n=XXX	N/A	n=XXX	n=11
		Rural	N/A	mm:ss	mm:ss	mm:ss	N/A	mm:ss	N/A
				n=XXX	n=XXX	n=XXX	mm:ss	n=XXX	N/A

AIR RESCUE
Time Analysis

      Total Flights: 542
      Scene Flights: 245
      Interfacility: 297
      Dispatch to Lift Average: 7:41 minutes
      Average on Scene Times: 9:39 minutes

Peer Assessment Team Recommendations

Recommendation	ACCEPTED	IMPLEMENTED	REJECTED
All recommendations should be in numerical order			
It is recommended the department incorporate data that includes property, life, injury, environmental, and other associated losses, as well as the human and physical assets preserved and/or saved for a minimum of the five immediately previous years into its risk assessment. (2A.5)			
It is recommended the agency identify and document the historical emergency and non-emergency service demands for at least the last three years along with the future probability of that demand by service type and by planning zone. (2B.2)			
It is recommended that the agency incorporate fire protection and detection systems into the risk analysis utilized for the development of appropriate response strategies. (2C.3)			
It is recommended the agency develop a consistent methodology to document the results of risk category and class critical task analysis and validation. (CC 2C.4)			
It is recommended that the agency identify outcomes for its programs and tie them to the community risk assessment to guide program updates. (2C.6)			
It is recommended the agency consistently analyze total response time			

components for each program area by planning zone. (2C.7)			
It is recommended that the agency evaluate all incidents for total response time components for resource distribution for the first arriving unit regardless of whether an effective response force is fully obtained. (CC 2C.8)			
It is recommended that the agency identify outcomes for its mitigation programs and assess potential impacts as part of its monitoring process. (2D.5)			
It is recommended that the agency develop a formalized process for the assignment of responsibility for implementing strategic goals, objectives, and tasks along with tracking progress and results. (CC 3C.1)			
It is recommended that the agency develop and implement a formalized process that accomplishes a review of the strategic goals and objectives at least annually to ensure they are relevant and contemporary. (CC 3D.1)	New Strat Plan being compeleted by CPSE and new MIG document	**CPSE TAP Program for Strat Plan in Feb 2024, awaiting final doc**	
It is recommended that the agency develop a process for the consistent communication of strategic goals, objectives, and tasks including progress towards achievement to the authority having jurisdiction, its members, and the community. (3D.3)	**Completed**	**See Meeting Minutes Exhibit**	
It is recommended that the agency develop and implement processes to track property fire losses against property values to analyze program			

effectiveness and aid in setting continuous improvement benchmark goals. (5A.6)			
It is recommended that the agency continue with a formal annual appraisal process that determines performance and effectiveness and includes the impact on established goals and objectives. (This recommendation applies to the following performance indicators: CC 5A.7, CC 5B.4, CC 5C.4, CC 5D.9, CC 5E.3, CC 5F.9, CC 5G.2, CC 5H.3, CC 5I.2, CC 5L.2, CC 8B.6, CC 9B.13, CC 11B.6)	**Completed**	**Exhibits below**	
It is recommended that the agency update their continuity of operations plan and work to establish a process for annual review and update at least every five years. (5D.6)	**Planning Stages with COOP and COG with SLC BOCC**		
It is recommended that the agency evaluate its fire suppression response in relation to its risk categorization to ensure deployment strategies are appropriate for fire suppression service demand frequency and incident magnitudes. (CC 5E.1)	**Completed in Annual Appraisal**	**Exhibit Below**	
It is recommended that the agency differentiate low and moderate risk technical rescue incidents for the purpose of performance monitoring and improvement. (CC 5G.1)	**Working on NFIRS Action Codes and for better documentation**	**Exhibit Below in Fire QaQi**	
It is recommended the agency continue with their plans to expand water rescue capabilities including the ability to evaluate impacts, outcomes, and effectiveness of the program. (CC 5G.1)	**Working on water rescue throw discs and bags**		

It is recommended that the agency evaluate critical tasking and response performance analysis at the moderate risk level for hazardous materials incidents for the purpose of performance monitoring and improvement. (CC 5H.1)	**Using NFIRS Action Codes**	**Fire QaQi Exhibit attached**	
It is recommended that the agency develop a methodology to establish, track and validate air rescue transport performance criteria and data to measure program impacts and effectiveness and verify goals and objectives are being met. (CC 5L.1)	**Working w Air Methods**	**See appraisal for Air Rescue**	
It is recommended that the agency perform a comprehensive fleet assessment and consider the current apparatus market environment when planning for apparatus and vehicle replacements. (6C.2)			
It is recommended that the agency evaluate allocated resources in comparison to organizational growth to ensure effective and efficient span of control in its management of human resources. (7A.2)			
It is recommended that the agency ensure that all response crew performance-based training measurements are consistent and documented. (CC 8B.3)	**Working on performance metrics on key NFPA skillsets**		
It is recommended that the agency develop an annual review process for hydrants and associated flow data and consistently communicate the results with the associated water purveyors. (9A.6)	**Fire Hydrant Marking and Flows being worked on**	**See Fire Hydrant Policy Attachment**	

It is recommended that the agency evaluate emergency communications personnel resources to ensure adequate staffing for current and anticipated needs. (9B.5)	**See staffing numbers above. Continuously hiring dispatch personnel.**		
It is recommended that the agency measure and evaluate the full impact of call handling times to include both primary and secondary answering point components. (9B.7)			
It is recommended that the agency consider implementation of a technology support request management process to increase effectiveness of workload management and ensure effective and efficient end-user support. (CC 9D.1)	**Working on that initiative in current/future Strat Plan**		
It is recommended that the agency evaluate its overall data governance capabilities and processes to improve its ability to collect response time data that is accurate and supports effective response time analysis and response unit deployment review. (9D.2)			
It is recommended that the agency implement a formal technology infrastructure review for record keeping and replacement planning to ensure efficiency in meeting current and future needs. (9D.3)	**Working on that initiative in current/future Strat Plan**		
It is recommended that the agency develop an evaluation process for external relationships that identifies the strategic impact on its mission and/or operations. (10A.2)	**Working on that with Strategic Plan**		

It is recommended that the agency provide for effective and qualified deployment of a safety officer to risk events at all levels. (11A.11)	**Evaluating Safety Officer Responses**	**FTO position added and exhibit provided**	

Exhibit List

Make sure the exhibit titles here match with the documents submitted in the exhibits folder.

Committee Meetings and Documentation

Communications Appraisal

CRR Division Policy

EMS Appraisal

EMS Guideline Changes

EMS Protocol Updates

Fire Hose and Nozzle

Flight Paramedic Job Description

Hazmat Appraisal

Health and Safety Initiative

Health and Wellness Appraisal

Hydrant Flow and Color Markings

New 5A.7 Fire Prevention Appraisal

New 5B.4 Pub Ed Appraisal

New 5C.4 Fire Investigation

New 5D.9 Domestic Preparedness Appraisal

New 5E.3 Fire Suppression Appraisal

New 5G.2 TRT Appraisal

New 5I.2 ARFF Appraisal

New 5L.2 Air Rescue Appraisal

New 8B.6 Training Appraisal

New Additional FTO Position

New Position Taskbooks

Org Chart

Post Fire Decon

QA/QI Fire Documentation

SOG Revisions

Transport Policies

Transport Policy Changes

Verification

I verify that the information contained in this report is complete and true to the best of my knowledge.

Jeff Lee
Signature of Agency Head

Fire Chief
Title

3/22/2024
Date